

COUNTY OF SACRAMENTO
IN-HOME SUPPORTIVE SERVICES
ADVISORY COMMITTEE
Draft Minutes
October 18, 2023

Attendees: Gena Bellino, Deborah Hibbler, Eduardo Rubalcava, and Joseph Wilson

Absent: Francisco Godoy, Antoinette Lopez-Coles, and Carolyn Rose

Staff & Guests: Isabel Arreola (RIL), Deanna Jekayinfa (PA), John Kozitza (PA), Melis Ramirez (Caregiver), Colleen Rifthe (Caregiver), Tranell (Deborah's son), and Dan Wan (Supervisor IHSS-FSLA Unit)

I. Called to Order at 1:35 pm by Chair – Deborah Hibbler

II. Introductions:

III. Consent Calendar

- A. Agenda – Motion Joseph Wilson, 2nd Gena Bellino - all in favor - approved
- B. Minutes – Motion Joseph Wilson, 2nd Gena Bellino - all in favor – approved.

IV. Reports

- A. Chairs Report: – Deborah Hibbler – Why do IHSS providers have to compete with other programs for money? Have you reached out to any agencies.
 - a. Isabel asked, “can we ask for health services pro bono from various resources? What is the cost for skilled nurses to come out to the home?
 - i. Joseph - \$40 + an hour.
 - b.
- B. SEIU2015 – No attendance – no report
- C. DCFAS – Department of Child, Family and Adult Services – Dan Wan: We have been hiring and training new employees. We have 12 vacancies and will start hiring again in November.
 - a. Isabel – stated Yolo County is having similar hiring issues. Have you thought about reaching out to Sac State and why do you need to hire so often?
 - i. Dan: Yes, IHSS has a relationship with Sacramento State social services department.
 - ii. We are creating new units, employees promote, and employees retire.

- D. DCFAS - Public Authority – John Kozitza: IHSS Public Authority is working on building the infrastructure of the registry. We are purging providers who have not worked or do not respond to recipients, adding new providers, soliciting for new providers. There are limited funds for training, we also want to increase service resources. We post registry in-person appointments once a week, usually three sessions a day, three days a week ninety minutes for each session. We are working on providing a modified work week for PA employees. The administrative positions under the public authority include Executive Director, Administrative Services Office III, two Administrative Services Officer I's, a Human Services Program Specialist, and a Secretary Confidential. Applicants apply with DCFAS intake to receive IHSS services. We are collecting data to build the infrastructure, contact providers and recipients to ask them what works or does not work. Recently we had an outreach table at Sacramento State University (stroke awareness presentation event). We would like to offer Dementia classes starting in January through Department of Human Assistance
- i. Training: October 23, 2023, we offered first aid training. September 11, 2023 – we offered CPR training. December 1, 2023, we will offer a CPR/First
 - ii. Registry: more providers are applying and being accepted to the registry, but providers are also being purged. As of September 2023, we have 285 registry providers, 180 providers willing to be on the back-up provider list. Back-up providers will receive an additional \$2.00 hr. when they work as a back-up provider. We will contact back-up providers to ensure availability before sending out an urgent provider list. If a list request comes from the family service worker, then a list will be sent to the recipient and the FSW who can assist with the list.
- b. Joseph: How many families? How many families? How many providers?
- i. John: Statewide 70% of all caregivers are providing services for family members.
- c. Deborah: Unfair that family members don't pay into SSI benefits.
- i. John: Providers are considered independent contractors and do not pay into SSI.
- d. Isabel: Do you have other provider demographics? Who are your partners? Have you tried the 211 well line? LA county has a texting system to contact registry providers. This increased the number of available providers. Some providers don't want full-time workers. Ask questions to providers: Do you ride the bus or drive? Many recipients prefer having the same care provider. Have you ever considered an on-demand service like "Task rabbit" for recipients who just need someone to perform a small service or short-term task.
- i. John: Moving forward we will provide statistical data every meeting.
 - ii. John: Sacramento State, Care Academy, other county agencies.
 - iii. John: The Public Authority is working on a new telephone system and the county as an entity that uses 311.

- iv. John: We are developing a system to better coordinate services to providers and recipients. This will open the door for providers to be able to work in their geographic areas; therefore, providing the opportunity for providers to be able to obtain full-time work.
- v. John: We are planning to develop an on-line portal for recipients and caregiver needs. A matching system can also be counterproductive, so the portal needs to be really defined. The portal will have the ability to create a quick list for recipients. A task rabbit system is at least 3 years out our other system portal is about 2 years out.
- e. Eduardo: How do you determine how many hours the provider works for the recipient?
 - i. John: Recipients determine how many hours each provider works.

V. Committee Matters

- A. CICA Conference Call Report – Joseph Wilson: Work incentive program to maintain welfare, and SSI “Ticket to work program” which will help reduce reliance on disability benefits. 250% of the current programs exclude items for disabled persons. If the person receiving benefits can collect, they could be eligible for SSI Medicaid.
 - a. <https://choosework.ssa.gov/about/faqs/#Q2>.,
https://employreward.com/?utm_source=digitaltulip&utm_medium=search&utm_campaign=employreward&scid=4083436&kw=37861870&pub_cr_id=84869098238284&network=o&device=c&targetid=kwd-84869414473400:loc-4084&loc_interest_ms=&loc_physical_ms=86367&tc=d08ad437627917496bd3b17a5ba154f3&rl_key=5725284b26293c7ac1ea334ef6995932
 - b. Eduardo – Currently there is a legislative bill aimed at reducing or eliminating “Share of Cost”.
 - c. Over the past several years SEIU2015 has been trying to get the “Share of Cost” eliminated.

VI. New Business - None

VII. Old Business – None

VIII. Public Comment: None

XI. Meeting adjourned at 3:55 pm.